



OFFICE USE ONLY	APPROVED BY: _____
Deposit #: _____	
Account #: _____	Deposit Amount: _____

SERVICE AGREEMENT FOR UTILITY SERVICE

*** PLEASE COMPLETE ALL SECTIONS OF THIS FORM. ***

INCOMPLETE OR INCORRECT INFORMATION COULD DELAY THE CONNECTION OF YOUR UTILITIES.

Applicant Name: _____

Last
First
Middle
Maiden

Name on the Account (if different from Applicant Name): _____

Service Address: _____

Services Requested: Electricity (\$150 Deposit) Water (\$50 Deposit) Sewer Garbage Security Light (\$4.75/month)

Mailing Address: _____

Street or Post Office Box
City
State
Zip

Names of other adults residing at this location: _____

IF RENTING:

Property owner contact information: _____

Owner's Name
Owner's Phone Number/Email

If Applicant has had City of Smithville Utility services before, provide name(s) under which service was listed:

APPLICANT INFORMATION

Social Security #: ____/____/____ Date of Birth: ____/____/____ Driver's License # / State: ____/____

Home Phone: () ____ - ____ Work Phone: () ____ - ____ Employer: _____

Email Address: _____ Website Address: _____

The undersigned hereby applies for utility service from the City of Smithville subject to the following conditions. By signing this application, the applicant further certifies the correctness of all data supplied herein:

- 1) Applicant understands that if others residing at the service address listed above have outstanding debt with the City of Smithville, services will be disconnected if these debts are not paid.
- 2) Applicant hereby grants the City of Smithville, its employees, and authorized agents the right to easement to construct, operate, remove, repair and maintain meters, lines, poles, transformers, etc. at the service location herein described and in or upon all streets, roads, or highways abutting said location; its lines and equipment; and also the right to cut, trim, or otherwise control trees as necessary to keep them clear of all parts of the electric system.
- 3) Applicant agrees to purchase standards rates for the type of services rendered to the applicant. All rates are subject to change or amendment by the City Council.
- 4) The City of Smithville shall use reasonable diligence to provide a constant and uninterrupted supply of services. If the supply of services shall fail or be interrupted, or become defective through Act of God, governmental authority, action of elements, public enemy, accident, strikes, labor problems, required maintenance work, inability to secure right-of-way, or other cause beyond the reasonable control of the City, the City shall not be liable therefore or for damages caused thereby.

Signature of Applicant: _____ Date: ____/____/____

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SERVICE AGREEMENT FOR WATER SERVICE UTILITY DEPARTMENT

- I. **PURPOSE:** The City of Smithville is responsible for protecting the drinking water supply from contamination or pollution that could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of Smithville will begin service. In addition, when service to an existing connection has been suspended or terminated, the utility department will not re-establish service unless it has a signed copy of this agreement.
- II. **PLUMBING RESTRICTIONS:** The following undesirable plumbing practices are prohibited by State regulations:
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection that allows condensing, cooling, or industrial process water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting that contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection that provides water for human use.
 - E. No solder or flux that contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection that provides water for human use.
- III. **SERVICE AGREEMENT:** The following are the terms of the service agreement between the City of Smithville (the Water System) and _____ (the Customer).
- A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
 - B. The Customer shall allow his/her property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the Water System's normal business hours.
 - C. The Water System shall notify the Customer in writing of any cross-connection or other undesirable plumbing practice that has been identified during the initial inspection or the periodic re-inspection.
 - D. The Customer shall immediately correct any undesirable plumbing practice on his/her premises.
 - E. The Customer shall, at his/her expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.
 - F. The City has adopted the Southern Standard Plumbing Code and failure to comply with restrictions set forth in the code and conditions stated above shall be subject to fines established in the code.
- IV. **ENFORCEMENT.** If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

Customer's Signature: _____

Date: ____/____/____

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CITY OF SMITHVILLE UTILITY DEPARTMENT INFORMATION ON-LINE UTILITY PAYMENT

It is now possible to make payments on line through the STW account payment system.

If you are interested in this option, you may go to the City website to log into your account. It is available at: http://payments.ci.smithville.tx.us/stw_php/stwub/ubtipact.php



CITY OF SMITHVILLE

Utility Department

Residential/Commercial Garbage Pickup

HOURS OF OPERATION:

Collection at residential units will not begin before 7:00AM or continue after 8:00PM on the same day.

SCHEDULED PICK-UP DAYS:

Northside: Monday and Thursday

Southside and the Hill: Tuesday and Friday

HOLIDAY SCHEDULE:

Waste Management may change their pickup days during the holidays. Please see the City's Facebook page at www.facebook.com/smithvilletx and the City's website at www.ci.smithville.tx.us for more specific information.

COMPLAINTS:

All complaints and/or requests shall be made to the Utility Department at City Hall: 512- 237-3282

PREPARATION INSTRUCTIONS FOR SPECIAL ITEMS

Waste Management can remove bulk items, such as furniture and appliances; they will pick up as much as four (4)cubic yards of bulk items on the last Monday and Tuesday of the month. There is no need to schedule bulky item pickup, but please prepare the items properly.

- Bulky Waste: Stoves, hot water tanks, washing machines, furniture and other waste material.
- Refrigerators and AC Units must be tagged as refrigerant-free from a licensed appliance technician before it is collected.

UNACCEPTABLE OR HAZARDOUS ITEMS:

- Construction debris
- Dead animals
- Chemicals, including insecticides/pesticides
- Lead batteries
- Used motor oil or used oil filters
- Paint, paint cans
- Tires, automobile parts and
- Syringes



CITY OF SMITHVILLE RECYCLING CENTER INFORMATION

ADDRESS:

404 Royston Street
Next to Riverside Exxon and across from Brookshire Brothers

HOURS OF OPERATION:

6AM to 10PM, Monday through Sunday

FOR MORE INFORMATION:

512 237 3282

Accepted recycling materials and how to prepare them:

PAPER	PLASTIC	METALS	CARDBOARD	WASTE OIL
Newspaper including glossy inserts, cereal/beverage boxes, magazines, & catalogs	#1 and #2 soft drink bottles, milk jugs	Aluminum, steel, & food and beverage cans	Corrugated cardboard boxes, feed sacks, & brown paper sacks	Used motor oil & filters only
Bag in brown grocery sacks or bundle	Rinse containers and remove lids	Rinse containers and remove lids	Flatten all boxes and bundle	Bring in sealed containers; drain filters

The following items should NOT be brought to recycling center:

- No antifreeze, hydraulic oil, gasoline, kerosene, or diesel.
- No light bulbs, plate glass, tempered glass, mirrors, ceramics, or beverage glasses.
- No household hazardous waste (pesticides, insecticides, paints, etc.)
- No refrigerators or A/C units.
- No electronics.
- No tires.

The Bastrop County Household Hazardous Waste Facility

Open to collection events throughout the year for many of the items that cannot be taken to the Recycling Center. DO NOT drop off items except during a collection event.

Located at 109 Taylor in Smithville.



For more information as to when collection events will be scheduled:

- 512-581-7176
- www.co.bastrop.tx.us/page/ds.household_waste
- www.facebook.com/Bastrop-County-Environmental-Enforcement-101092917206844/