

**OFFICE USE ONLY****APPROVED BY:** \_\_\_\_\_

Deposit #: \_\_\_\_\_

Account #: \_\_\_\_\_ Deposit Amount: \_\_\_\_\_

## SERVICE AGREEMENT FOR UTILITY SERVICE

**\*\*\* PLEASE COMPLETE ALL SECTIONS OF THIS FORM. \*\*\*****INCOMPLETE OR INCORRECT INFORMATION COULD DELAY THE CONNECTION OF YOUR UTILITIES.**Applicant Name: \_\_\_\_\_  
Last First Middle Maiden

Name on the Account (if different from Applicant Name): \_\_\_\_\_

Service Address: \_\_\_\_\_

Services Requested: ☐ Electricity (\$150 Deposit) ☐ Water (\$50 Deposit) ☐ Sewer ☐ Garbage ☐ Security Light (\$6.75/month)Mailing Address: \_\_\_\_\_  
Street or Post Office Box City State Zip

Names of other adults residing at this location: \_\_\_\_\_

IF RENTING:

Property owner contact information: \_\_\_\_\_  
Owner's Name Owner's Phone Number/Email

If Applicant has had City of Smithville Utility services before, provide name(s) under which service was listed:

### APPLICANT INFORMATION

Social Security #: \_\_\_\_/\_\_\_\_/\_\_\_\_ Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ Driver's License # / State: \_\_\_\_/\_\_\_\_

Home Phone: ( ) \_\_\_\_ - \_\_\_\_ Work Phone: ( ) \_\_\_\_ - \_\_\_\_ Employer: \_\_\_\_\_

Email Address: \_\_\_\_\_ Website Address: \_\_\_\_\_

The undersigned hereby applies for utility service from the City of Smithville subject to the following conditions. By signing this application, the applicant further certifies the correctness of all data supplied herein:

- 1) Applicant understands that if others residing at the service address listed above have outstanding debt with the City of Smithville, services will be disconnected if these debts are not paid.
- 2) Applicant hereby grants the City of Smithville, its employees, and authorized agents the right to easement to construct, operate, remove, repair and maintain meters, lines, poles, transformers, etc. at the service location herein described and in or upon all streets, roads, or highways abutting said location; its lines and equipment; and also the right to cut, trim, or otherwise control trees as necessary to keep them clear of all parts of the electric system.
- 3) Applicant agrees to purchase standards rates for the type of services rendered to the applicant. All rates are subject to change or amendment by the City Council.
- 4) The City of Smithville shall use reasonable diligence to provide a constant and uninterrupted supply of services. If the supply of services shall fail or be interrupted, or become defective through Act of God, governmental authority, action of elements, public enemy, accident, strikes, labor problems, required maintenance work, inability to secure right-of-way, or other cause beyond the reasonable control of the City, the City shall not be liable therefore or for damages caused thereby.
- 5) Applicant understands that residential utility customers who wish to participate in the Smart Electric Meter Opt-Out Program must submit an Opt-Out application and pay a \$75 set-up charge/meter test fee. Once enrolled in the program, a monthly opt-out fee of \$10 will be added to the customer's utility bill. Low-income eligibility must be verified to qualify for the reduced opt-out rate. To qualify for low-income status, customers must be at least 125% of federal poverty level. There is no opt-out option for customers with commercial accounts. After June 1, 2016, the opt-out option will only be available for new residential utility customers at the time that they apply for service.

Signature of Applicant: \_\_\_\_\_

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_



## SERVICE AGREEMENT FOR WATER SERVICE

### UTILITY DEPARTMENT

- I. **PURPOSE:** The City of Smithville is responsible for protecting the drinking water supply from contamination or pollution that could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of Smithville will begin service. In addition, when service to an existing connection has been suspended or terminated, the utility department will not re-establish service unless it has a signed copy of this agreement.
- II. **PLUMBING RESTRICTIONS:** The following undesirable plumbing practices are prohibited by State regulations:
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
  - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
  - C. No connection that allows condensing, cooling, or industrial process water to be returned to the public drinking water supply is permitted.
  - D. No pipe or pipe fitting that contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection that provides water for human use.
  - E. No solder or flux that contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection that provides water for human use.
- III. **SERVICE AGREEMENT:** The following are the terms of the service agreement between the City of Smithville (the Water System) and \_\_\_\_\_ (the Customer).
- A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
  - B. The Customer shall allow his/her property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the Water System's normal business hours.
  - C. The Water System shall notify the Customer in writing of any cross-connection or other undesirable plumbing practice that has been identified during the initial inspection or the periodic re-inspection.
  - D. The Customer shall immediately correct any undesirable plumbing practice on his/her premises.
  - E. The Customer shall, at his/her expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.
  - F. The City has adopted the Southern Standard Plumbing Code and failure to comply with restrictions set forth in the code and conditions stated above shall be subject to fines established in the code.
- IV. **ENFORCEMENT.** If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

Customer's Signature: \_\_\_\_\_

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

# NOTICE

## Required Action on Request for Confidentiality of Information Maintained by the City of Smithville Utilities Department

Information in your City of Smithville Utilities Department customer account record is considered public information under Texas Government Code, Chapter 552 (Public Information Act). However, the Texas Utilities Code, Chapter 182 (Rights of Utilities Customers), provides that a government-operated utility may not disclose personal information, or any information relating to the volume or units of utility usage or the amounts billed to or collected from a customer for utility usage, if the customer requests that the government-operated utility keep the information confidential. \*

This form enables you to request confidentiality of certain information under Texas Utilities Code, Chapter 182. If you wish to request confidentiality of your information, please check the boxes below and return this form with your payment, mailed separate, or hand delivered.

**Customer Name:** \_\_\_\_\_ **Account Number:** \_\_\_\_\_

( ) I request that personal information (address, telephone number and social security number) in my account maintained by the City of Smithville Utilities Department be kept confidential under Texas Utilities Code, Chapter 182.

( ) I request that any information relating to the volume or units of utility usage or the amounts billed to or collected from me for utility usage maintained by the City of Smithville Utilities Department be kept confidential under Texas Utilities Code, Chapter 182.

You may rescind your request for confidentiality by providing the City of Smithville Utilities Department written permission to disclose your personal information. A government-operated utility or an officer or employee of a government-operated utility is immune from civil liability for a violation of Texas Utilities Code, Subchapter B.

\*A government-operated utility may disclose information related to the customer's volume or units of utility usage or amounts billed to or collected from the customer for utility usage if the primary source of water for such utility is a sole-source designated aquifer. A request for confidentiality under Chapter 182 does not prohibit a government-operated utility from disclosing personal information in a customer's account record to: (1) an official or employee of the state, a political subdivision of the state, or the United States acting in an official capacity; (2) an employee of a utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility the state, a political subdivision of the state, or the United States; (5) a person for whom the customer has contractually waived confidentiality for personal information or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage services for compensation.



## **CITY OF SMITHVILLE UTILITY DEPARTMENT INFORMATION**

### **ON-LINE UTILITY PAYMENT**

It is now possible to make payments on line through the STW account payment system.

If you are interested in this option, you may go to the City website to log into your account. It is available at:  
[http://payments.ci.smithville.tx.us/stw\\_php/stwub/ubtipact.php](http://payments.ci.smithville.tx.us/stw_php/stwub/ubtipact.php)

### **ACCESS YOUR UTILITY ACCOUNT ON-LINE CITY OF SMITHVILLE ON-LINE UTILITY INTERFACE**

[www.ci.smithville.tx.us/city-departments/utilities/on-line-utility-interface/](http://www.ci.smithville.tx.us/city-departments/utilities/on-line-utility-interface/)

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## **CITY OF SMITHVILLE**

### **RESIDENTIAL / COMMERCIAL GARBAGE PICKUP**

***Residents must purchase garbage cans***

**Republic Services** provides curbside/alley garbage pickup for Smithville residents. For More Information: [www.republicservices.com/residents](http://www.republicservices.com/residents)

#### **HOURS OF OPERATION:**

Collection at residential units will not begin before 7:00AM or continue after 8:00PM on the same day.

#### **SCHEDULED PICK-UP DAYS:**

Northside: Monday and Thursday

Southside and the Hill: Tuesday and Friday

#### **HOLIDAY SCHEDULE:**

Republic Services may change their pickup days during the holidays. Please see the City's Facebook page at [www.facebook.com/smithvilletx](http://www.facebook.com/smithvilletx) and the City's website at [www.ci.smithville.tx.us](http://www.ci.smithville.tx.us) for more specific information.

#### **COMPLAINTS:**

All complaints and/or requests shall be made to the Utility Department at City Hall: 512 237 3282.

#### **PREPARATION INSTRUCTIONS FOR SPECIAL ITEMS**

Republic Services can remove bulk items, such as furniture and appliances; they will pick up as much as two (2) cubic yards of bulk items on the second pickup days of service (Thursday or Friday in Smithville)—there is no need to schedule bulky item pickup, but please prepare the items properly.

- Bulky Waste: Stoves, hot water tanks, washing machines, furniture and other waste material.
- Refrigerators and AC Units must be tagged as refrigerant-free from a licensed appliance technician before it is collected.

#### **UNACCEPTABLE OR HAZARDOUS ITEMS:**

- Construction debris
- Dead animals
- Chemicals, including insecticides/pesticides
- Lead batteries
- Used motor oil or used oil filters
- Paint, paint cans
- Tires, automobile parts and
- Syringes



## CITY OF SMITHVILLE RECYCLING CENTER INFORMATION

**ADDRESS:**

404 Gazley

Next to Riverside Exxon and across from Brookshire Brothers

**HOURS OF OPERATION:**

6AM to 10PM, Wednesday through Sunday

**FOR MORE INFORMATION:** 512 237 3282

**Accepted recycling materials and how to prepare them:**

PAPER	PLASTIC	METALS	CARDBOARD	WASTE OIL
Newspaper including glossy inserts, cereal/beverage boxes, magazines, & catalogs	#1 and #2 soft drink bottles, milk jugs,	Aluminum, steel, & food and beverage cans	Corrugated cardboard boxes, & brown paper sacks	Used motor oil & filters only
Bag in brown grocery sacks or bundle	Rinse containers and remove lids	Rinse containers and remove lids	Flatten all boxes and bundle	Bring in sealed containers; drain filters

**The following items should NOT be brought to recycling center:**

- No antifreeze, hydraulic oil, gasoline, kerosene, or diesel.
- No light bulbs, plate glass, tempered glass, mirrors, ceramics, or beverage glasses.
- No household hazardous waste (pesticides, insecticides, paints, etc.)
- No refrigerators or A/C units.
- No electronics.
- No tires.

### **The Bastrop County Household Hazardous Waste Facility**

Open to collection events throughout the year for many of the items that cannot be taken to the Recycling Center. DO NOT drop off items except during a collection event.

Located at 109 Taylor in Smithville.



For more information as to when collection events will be scheduled:

- 512-581-7176
- [www.co.bastrop.tx.us/page/ds.household\\_waste](http://www.co.bastrop.tx.us/page/ds.household_waste)
- [www.facebook.com/Bastrop-County-Environmental-Enforcement-101092917206844/](https://www.facebook.com/Bastrop-County-Environmental-Enforcement-101092917206844/)