



May 2015 Flood Event Bastrop County, Texas

*Bastrop County is not included in the Presidential Declaration yet.
You can follow these
NEXT STEP rules now to start the process once we are declared:*

1. File damage claim information with your insurance (homeowner and/or flood) company.
2. Register for assistance by calling FEMA at 1-800-621-3362 **or 1-800-462-7585 (hearing impaired)** or visiting www.disasterassistance.gov
3. Call center hours: 6:00 AM – 9:00 PM CST
4. FEMA will collect your information and contact you in the event that your county is added to the presidential declaration.
5. See below for information you will need prior to calling the FEMA toll-free number.

When you call or register online, FEMA will require the following items:

1. Contact information (name, address, phone, and social security number)
2. Insurance information
3. Damage information (date of damage, description)
4. Gross income