

# City of Smithville Utilities Discussion

September 6, 2023

**PAST DUE**



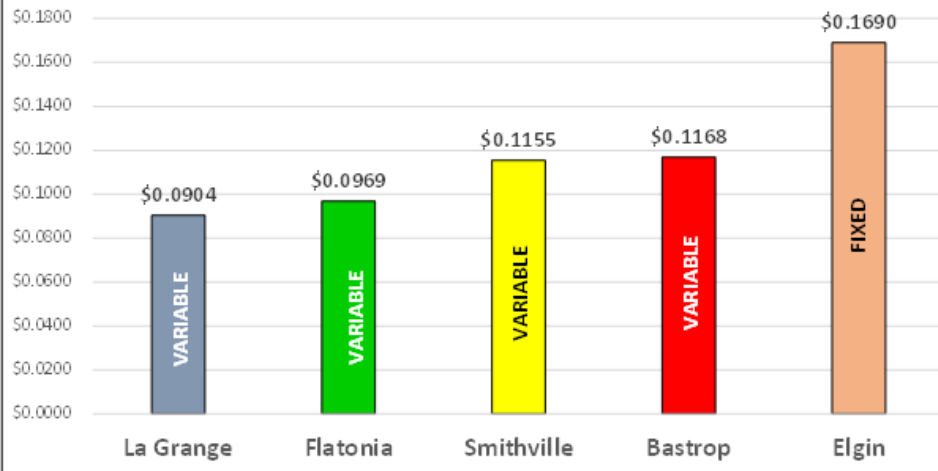
**PAST DUE**

# RESIDENTIAL COST / KWH COMPARISON (MONTHLY)

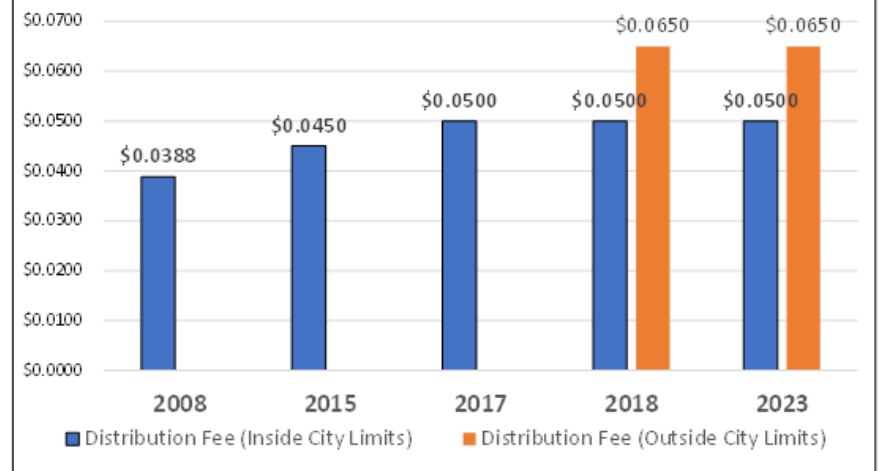
## As of August 2023

City of Smithville			City of La Grange			City of Bastrop			City of Flatonia			City of Elgin		
Service Provider	LCRA		Service Provider	LCRA		Service Provider	LCRA		Service Provider	LCRA		Service Provider	TXU	RELIANT
Base Rate	\$10.00	per mo	Base Rate	\$15.50	per mo	Base Rate	\$10.00	per mo	Base Rate	\$8.00	per mo	Base Rate	\$9.95	None
Late Fee/Penalty	10%	Total Bill	Late Fee/Penalty	10%	Total Bill	Late Fee/Penalty	10%	Total Bill	Late Fee/Penalty	10%	Total Bill	Late Fee/Penalty	10%	10%
Payment Plan	YES		Payment Plan	NO		Payment Plan	NO		Payment Plan	YES		Payment Plan	NO	NO
Cut-off Date	30-Days Past Due		Cut-off Date	10-Days Past Due		Cut-off Date	10-Days Past Due		Cut-off Date	10-Days Past Due		Cut-off Date	10-Days Past Due	
Cost / kWh*	\$0.0655	per kWh	Cost / kWh*	\$0.0604	per kWh	Cost / kWh*	\$0.0840	per kWh	Cost / kWh*	\$0.0668	per kWh	Cost / kWh*	\$0.1720	\$0.1690
Distribution Fee	\$0.0500	per kWh	Distribution Fee			Distribution Fee	\$0.0328	per kWh	Distribution Fee	\$0.0301	per kWh	Distribution Fee	None	None
			< 500 kWh	\$0.0400	per kWh									
			> 500 kWh	\$0.0300	per kWh									
<b>Total</b>	<b>\$0.1155</b>	per kWh	<b>Total</b>	<b>\$0.0904</b>	per kWh	<b>Total</b>	<b>\$0.1168</b>	per kWh	<b>Total</b>	<b>\$0.0969</b>	per kWh	<b>Total</b>	<b>\$0.1720</b>	<b>\$0.1690</b>
*F&PCRF	Variable		*F&PCRF	Variable		*F&PCRF	Variable		*F&PCRF	Variable		*F&PCRF	Fixed	Fixed
													Month-to-Month Plans Available	

Cost / kWh Comparison - AUGUST 2023



Electrial Distribution Fee - History



10% Late Fee on Total Bill is Standard / Cut-off 10-days AFTER due date / Payment Plans are ATYPICAL  
Majority of Local Municipalities use VARIABLE RATE model.

Recommend Extending Due Date to the 15th of the Month

# Delinquent Utility Accounts

Late Utility Payments (as of 8/31/23)		
Days Delinquent	Amount	# of Accounts
0 to 30 (CURRENT)	\$814,469	2011
31 to 60	\$124,099	243
61 to 90	\$19,646	69
91 to 120	\$7,152	19
121 to 180	\$10,052	20
181 to 1 Year	\$32,247	37
1 to 2 Years	\$81,908	117
2 to 3 Years	\$59,612	77
3-10 Years	\$737,790	1481

Total # of Active Accounts	2179	
Total Delinquent Accounts	331	
% Delinquent	15.19%	
Estimated Current Due	\$814,469	2011
Estimated Un-collected and Recoverable (31 to 120 Days)	\$150,897	331
Estimated Total Sent to Collections (121 Days to 3-yrs)	\$183,819	251
Charge Off (3-10 Years)	\$737,790	1481

- 2179 Utility Accounts
- 15.9% of Accounts Delinquent
- \$151k in Uncollected Revenue
- 10% Penalty Assessed (Total Balance)
- 65 and Older – No Late Penalty
- 15 Customers Currently on Payment Plan

**\$912K**  
**Sent to Collections**  
**/ Charge-Off**

# Delinquent Utility Accounts

## RECOMMENDATIONS

- Allow Customers w/ PAST-DUE accounts the opportunity to resolve delinquent balance.
- 3-month Deadline – **December 31, 2023**
- Implement 30-day PAST-DUE cut-off timeline.
- Extend Due Date to the 15<sup>th</sup> of Month



## EXCEPTION(s):

- Temperatures over 100°F in the summer;
- Temperatures below 32°F in the winter; and/or
- A life-threatening medical condition (certified by a licensed medical professional) that would be exacerbated by disconnecting service.

*Per Article 13.03.003 (4) of our City Ordinance, “Services shall be interrupted to any customer whose account is five (5) days delinquent. In the event that the 5th day falls on a Friday, Saturday, Sunday or holiday, service interruption shall occur on the first following working day.” We are not quite ready to ratchet down to 5-days as this situation was not created overnight. Ultimately, establishing a 30-day past-due limit will benefit both the customer and the City by reducing the delinquent utility customer’s balance to something manageable while enabling a more reliable payment of utility services provided.*